

Missouri Department of Labor and Industrial Relations Division of Workers' Compensation (MODWC)

EDI Claims Release 3.1

Trading Partner Profile Registration Instructions

Revised Date: 8/26/2024

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Overview:

This MODWC Release 3.1 EDI Trading Partner Profile Registration provides each trading partner with the ability to create and submit a New Profile or an Updated Trading Partner Profile. This form will uniquely identify a trading partner as the sender of the data, how the data will be sent, the business & technical contacts, and the demographics for the Insurers and Claim Administrators.

Upon *completion* of the EDI Trading Partner Profile online, an auto response email will be sent to the primary contact and to the MODWC. This will serve as notification to all parties of the EDI Trading Partner information for EDI implementation. Please see the email example in the MODWC Release 3.1 Trading Partner Profile Registration Email Example section.

Upon *approval* of the EDI Trading Partner Profile by the MODWC, the EDI Support Team will contact the primary contact to indicate when the profile will become effective for EDI reporting.

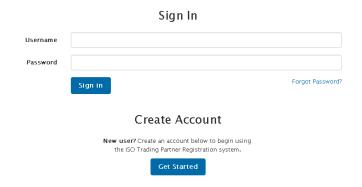
The following provides information for accessing and completing a NEW or UPDATED MODWC Release 3.1 EDI Trading Partner Profile.

Accessing and Creating an Account for the Trading Partner Profile:

In order to access and complete a Trading Partner Profile, the Trading Partner will need to sign in to <u>Verisk's Trading Partner Registration system</u> (if previously registered).

If this is the *first time* accessing the MODWC FROI/SROI Trading Partner Registration system, create an account by clicking on the 'Get Started' button. Once the 'Get Started' button is selected, enter your email address and choose a password for your new account.

After your account has been created, a message will be sent to the specified e-mail address from www-data@wccapture.com with an activation code to activate your account. Once the activation code is obtained, enter the code in the 'Activation Code' box and click 'Continue'.



Once signed in the Trading Partner will have the option to create a new profile if it's the first time or update a previously submitted profile. Any previously submitted Trading Partner would be available on the below screen:



The Trading Partner Profile Registration system is made up of the following sections (shown on right) which will be explained in the How to complete a New MODWC Release 3.1 FROI/SROI EDI Trading Partner Profile section below:



How to complete a New MODWC Release 3.1 FROI/SROI EDI Trading Partner Profile:

To create a New Profile, click on the 'Create New Profile' button.

Required fields are indicated throughout the instructions in bold formatting. Upon clicking on the 'Continue' button or 'Next Page' button, any required fields that are not completed will be noted with a red box around the required field.

When filling out the profile, if you see a reference to a DN, e.g., Insurer Name (DN0007), this will indicate that the information requested is a Data Element (DN) that is part of the Claims EDI Release 3.1 report and will be reported to MODWC in EDI reports.

- a. <u>EDI Sender:</u> This section provides identifying information about the Master Trading Partner (Sender).
 - a. **Sender Master FEIN**: Enter the Federal Employer Identification Number (FEIN) of your business entity. Please enter 9 digits with no punctuation.
 - b. **Sender Postal Code:** Enter the Postal Code (Zip+4) of your business entity. Please enter 9 digits with no punctuation. Once Sender Master FEIN and Sender Postal Code fields are populated click on 'Continue'.
 - c. **Company Name:** Enter the Company Name of the EDI Sender. The Company Name should be the entire name as listed on any licensing/registration applications filed with the MODWC and not an acronym.
 - d. **Company Type:** Please indicate the Company Type of the EDI Sender if either Claim Administrator, Insurer or Self-Insured Employer.
 - e. **Group FEIN:** This will be automatically populated with the Sender Master FEIN entered in the previous screen. Group FEIN will be utilized to allow a sender/company that purchased another company to be able to update the Claim Admin FEIN, etc. on a given claim in the same group even though they will have a different Sender ID (FEIN/PC).
 - f. Release 3.1 Jurisdictions: Please indicate the number of Release 3.1 Jurisdictions that your company currently reports to.

Note: Sender Master FEIN and Sender Postal Code should be the same as those that the partner will use as the Sender ID (DN0098) in the Header Record of all its EDI transmissions. Once the Company Name is populated and the Company Type is selected, click on 'Next Page'.

- b. <u>Preparer Contact Information:</u> This section provides identifying information about the person completing the EDI Trading Partner Profile.
 - a. **Preparer Name:** Enter the contact name of the person completing the EDI Trading Partner Profile.
 - b. **Preparer Job Title**: Enter the preparer's job title.
 - c. **Preparer Address, City, State,** and **Zip:** Enter the preparer's address.
 - d. **Preparer Phone** and Fax: Enter the preparer's phone and fax number.
 - e. **Preparer Email:** Enter the preparer's email address.
- c. <u>Primary/Secondary Contact for EDI Implementation/Setup:</u> This section provides the ability to identify individuals within your business entity who can be used as the main contacts for this trading partner profile. Two types of contacts should be identified: one for business practices and issues, and one for technical issues. Enter the information below for both a business and technical contact that is the main contact for your company. In the event there is any communication on the EDI reporting, claims,

requirements, etc., these contacts will be notified. On the form, click the 'radio button' beside Business or Technical and complete the following information for each specific contact. The first contact entered will be the primary contact. If the secondary contact is the same as the primary, click on 'Copy from primary contact':

a. **Primary/Secondary Contact Type**: Business or Technical

b. Contact Name: First, Middle, Last, Suffix

c. Job Title: Contact's Job Title

d. Address Line 1, Address Line 2, City, State, Zip

e. Phone, Fax, Email

f. Secondary Contact Type: Business or Technical

g. Contact Name: First, Middle, Last, Suffix

h. Job Title: Enter Contact's Job Title

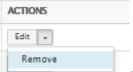
i. Address Line 1, Address Line 2, City, State, Zip

j. **Phone,** Fax**, Email**

d. Insurer(s):

This section of the form identifies the trading partners using this Sender to transmit data electronically to the MODWC. At least one Insurer is required for a new trading partner profile. If the Sender is also an Insurer, add an Insurer with the Sender's information. If there is more than one Insurer, complete an Insurer section for each one. Provide the full Insurer Legal Name (DN0007), Insurer FEIN (DN0006) and Insurer Type for each Insurer (Insurer, Self-Insured employer or Guaranteed Fund) for whose claims the Sender will be transmitting data. MODWC will notify the Sender of any discrepancy between the identifying information entered and the MODWC's present records. This list will be used to reconcile identification tables, and it will be used as part of the edit on Insurer FEIN to match the MODWC's database. Complete an UPDATED MODWC Release 3.1 EDI Trading Partner Profile to add or remove subsidiaries.

: This button is used to allow you to access the entry to add new Insurer on a NEW or UPDATED EDI Trading Partner Profile.



: This button is used to allow you to remove the last Insurer that was entered during the current EDI Trading Partner Profile submission.

a. To 'Add an Insurer':

- Click on the 'Add Insurer' button
- Enter the applicable Insurer information. Required fields are highlighted in red below; Insurer FEIN, Insurer Name and Insurer Type:



b. To continue 'Adding Insurers':

- Click the 'Add Insurer' button again, otherwise proceed to the Add Claim Administrator(s) section.
- By clicking 'Add Insurer' another Insurer entry will be presented (# 2 in this case). Complete the
 required information and repeat the process to add the Self-Insurer until completed, and then
 move to the Claim Administrator section.



- c. To remove the last Insurer entered during the entry of the profile:
- Click on the downward arrow alongside the 'Edit' button in the Action column of the Insurer and select 'Remove'.



- Once selected, then confirm you wish to delete this entry just added by clicking on 'Delete
 - Insurer': and the entry that has not been submitted previously, (i.e. was just added when editing), then is deleted.
- e. <u>Claim Administrator(s)</u>: Provide the Claim Administrator's information that will correspond to that of the Claim Administrator recorded on the claim(s) that will be reported by the Sender (Trading Partner). If the claim administrator is the same entity as the Sender, then enter the Sender claim contact information. This information will be used to identify and reconcile Trading Partner relationships. It is understood that this list will have entries added or removed from time to time for which an updated report should be sent to the MODWC as outlined within this document.

: This button is used to allow you to access the entry to add a new Claim

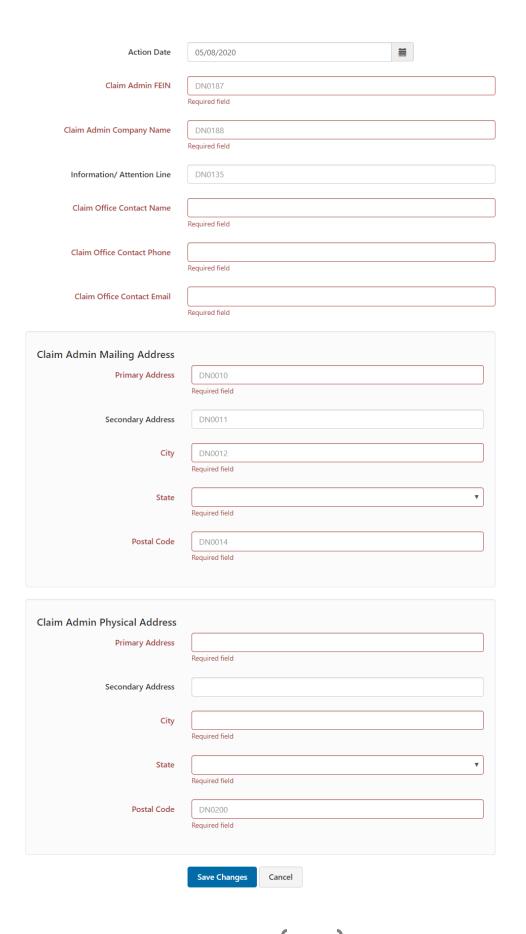
Administrator on a NEW EDI Trading Partner Profile or to add Claim Administrators on an UPDATED EDI Trading Partner Profile.

ACTIONS

Edit
Remove

: This button is used to allow you to remove the last Claim Administrator that was entered during the current EDI Trading Partner Profile submission.

- a. To 'Add a Claim Administrator':
- Click on the 'Add Claim Admin' button
- Enter the applicable Claim Administrator information. Required fields are highlighted in red below; Claim Administrator FEIN (DN0187), Claim Administrator Name(DN0188), Claim Administrator Information/Attention Line (DN0135), Claim Administrator Claim Contact Name, Claim Administrator Claim Contact Phone Number, Claim Administrator Claim Contact Email, Claim Administrator Mailing Address (DN0010), Claim Administrator Mailing Secondary Address, Claim Administrator Mailing City (DN0012), Claim Administrator Mailing State Code(DN0013), Claim Administrator Mailing Postal Code (DN0014), Claim Administrator Physical Address, Claim Administrator Physical Secondary Address, Claim Administrator Physical City, Claim Administrator Physical State Code, Claim Administrator Physical Postal Code (DN0200).



- b. To continue 'Adding Claim Administrators':
- Click the Add Claim Admin button otherwise proceed to complete the EDI Trading Partner Profile.
- By clicking 'Add Claim Admin' another Claim Admin entry screen will be presented (# 2 in this
 case). Complete the required information and repeat the process to add the Claim
 Administrators until completed, and then proceed to complete the EDI Trading Partner Profile.

Claim Administrators



- c. <u>To remove the last Claim Administrator entered:</u>
- Click on the downward arrow alongside the 'Edit' button in the Action column of the Claim Administrator and select 'Remove'.



- Once selected, then confirm you wish to delete this entry just added by clicking on 'Delete Claim Administrator' and the entry that has not been submitted previously, (i.e. was just added when editing), then is deleted.
- f. Filing Method: At least one method required.
 - a. **EDI Vendor:** If you are using an EDI Vendor to submit your EDI reporting, complete this section.

First click the 'radio button' beside EDI Vendor. Then complete the following information.

Vendor Company Name: Enter the Vendor's Company Name.

Vendor Contact Name: Enter the Vendor's Contact Name.

Vendor Phone: Enter the Vendor's Phone Number.

Vendor Email: Enter the Vendor's Email Address.

- b. **Jurisdiction Web Entry:** Select Jurisdiction Web Entry if Sender will not be using an EDI Vendor and will be reporting reports manually using the Jurisdiction's Vendor Web Entry system.
- c. **Direct SFTP:** Select Direct SFTP if Sender will be exchanging EDI files directly with the MODWC's vendor using SFTP.
- g. <u>Comments:</u> Please include any comments in this section. Clicking on 'Next Page' will direct you to the 'Submit Profile' section.



h. Submit the MODWC EDI Trading Partner Profile:

Profile Sections

EDI Sender/Receiver

Preparer Contact Info

Primary Contact Info

Secondary Contact Info

Insurers

Claim Administrators

Filing Method

Comments

Submit Profile

Submit Profile

Objective: The objective is to test, initiate, implement, and maintain the reports through electronic filing for the requirements set forth above and further explained on the Division's website. The Trading Partner agrees that the objective is lawful and performance hereunder shall be deemed to be the complete performance of its obligations under any law or regulation governing such objective. This agreement fulfills the requirement on the part of the Trading Partner to apply to the Division for permission to file the information electronically.

Confidentiality: Trading Partner understands and agrees that any and all information from or relating to the First Report of Injury and to the Missouri Division of Workers' Compensation databases shall be kept privileged and confidential. Trading Partner agrees that any information contained in or derived from, any Missouri Division of Workers' Compensation Claim file, shall not be disclosed to any party unauthorized to receive such information. Trading Partner is subject to and governed by the provisions of §287.380 RSMo. Requests received by a party for information from a Report of Injury file shall be directed to the Division's custodian of records.

Database Security: Trading Partner understands and agrees that no unauthorized data shall be entered, nor any unauthorized changes made to data or disclose any information without prior authorization. Trading Partner understands and agrees that they shall not tamper with any record and has been informed to do so is a criminal offense which could result in being charged with Tampering with Public Record, also a Class A misdemeanor, under §575.110, RSMo. Trading Partner further understands and agrees that it is a crime to tamper with computer data or knowingly or without reasonable grounds to believe that he has authorization to modify or destroy data in the computer system; to disclose or take data residing in the computer system or computer network; disclose or take password, identifying code, personal identification number, or other confidential information about the computer system or network; or to receive or disclose data that is obtained in violation of §569.095, RSMo. Said section makes tampering with computer data a Class A misdemeanor, and if committed for the purpose of devising or executing any scheme or artifice to defraud or to obtain any property valued at \$750.00 or more, a Class E felony.

Fraud & Noncompliance: Trading Partner understands that pursuant to §287.380.4 RSMo making a false report or statement in writing to the Division is deemed a misdemeanor and on conviction thereof is punishable by a fine of not less than fifty nor more than five hundred dollars, or by imprisonment in the county jail for not less than one week nor more than one year, or by both the fine and imprisonment.

I have read and understand all the above information. I wish to continue with the EDI fillings. I am the duly authorized representative to complete this Trading Partner Profile which allows EDI filling with the division. Under penalty of perjury all information I provide is true and accurate to the best of my knowledge.

Upon the submission of the EDI Trading Partner Profile, an auto response email will be sent to the primary contact, and to the jurisdiction. This will serve as notification to all parties of the EDI Trading Partner information for EDI implementation. Upon approval of the EDI Trading Partner Profile, the EDI Support Team will contact the primary contact to coordinate implementation and scheduling.

Submit Profile

Cancel Updates

The preparer of the Trading Partner Profile must click on the checkbox (shown highlighted above) to indicate that the above information in the Submit Profile section has been read and understood. Once that is checked off, then click on the 'Submit Profile' button on the Submit Profile section to complete the registration process. An email confirmation will be generated per the example in the MODWC Trading Partner Profile Registration Email Example section of this document. MODWC will respond via email on confirmation and approval of the MODWC EDI Trading Partner relationship.

Submit Profile

How to Update an Existing MODWC Release 3.1 FROI/SROI EDI Trading Partner Profile:

To update a previously submitted Trading Partner Profile, select 'Update' in the actions column of the Trading Partner Profile to be updated:



a. <u>To Update Insurers or Clai</u>m Administrators:

ACTIONS

Edit

There are 3 options for updating Insurers (Insurer Section) and/or Claim Administrators (Claim Administrators Section) within the EDI Trading Partner Profile Update:

- Click the 'Add Insurer' button: to add a new Insurer or click on the 'Add Claim Admin' button: to add a Claim Administrator to your EDI Trading Partner Profile (one that has never been added or was added and removed).
- Click on 'Remove': (drop-down of the 'Edit' button) then click on 'Mark Inactive': Mark Inactive , to set an Insurer or Claim Administrator from your EDI Trading Partner Profile that has been submitted to the MODWC previously as inactive.

 ACTIONS
- Click on the 'Edit' button: to update the Insurer or Claim Admin entry fields previously submitted to the MODWC.
- Once all updates necessary are completed, submit the profile by selecting the 'Submit Profile' button:

 Submit Profile in the Submit Profile Section.

b. To Update Additional Sections of the Trading Partner Profile:

To update any of the other sections (EDI Sender, Preparer Contact Info, Primary Contact Info, Secondary Contact Info, and Filing Method) select the corresponding section and update the fields that need to be updated. Then provide a comment of any additional changes made in the Comments section.

Once all updates necessary are completed, submit the profile by selecting the 'Submit Profile' button:

Submit Profile
in the Submit Profile Section.

c. <u>To Change Sender ID:</u>

There is an option available to update any portion of the Sender ID (Sender FEIN or Sender Postal Code) of a previously submitted Trading Partner Profile.

Click on 'Change Sender ID' (drop-down of the 'Update' button) and you will be redirected to the Sender ID section where you may edit either the Sender FEIN or Sender Postal Code.



This will create a New Trading Partner Profile as it would be considered a New or different Sender.

Note: If all updates made to the existing Trading Partner Profile need to be canceled, in the Submit

Profile section, select the 'Cancel Updates' button:

MODWC Trading Partner Profile Registration Email Example

Upon *completion* of the EDI Trading Partner Profile online, an auto response email will be sent to the primary contact and to the MODWC. This will serve as notification to all parties of the EDI Trading Partner information for EDI implementation. Below is an example of the MODWC EDI Trading Partner Profile registration. The information that is completed on the profile will be included in the email.

----Original Message-----

From: www-data@wccapture.com [mailto:www-data@wccapture.com]

Sent: Thursday, May 9, 2019 2:34 PM

To: noreply wccapture register PROD@verisk.com

Cc: modwcedi@verisk.com; Preparer's Email; Primary Contact's Email here, Secondary Contact's Email

here

Subject: EDI New Profile MO - Your Company's Name here

----Original Message-----

-- Claims Electronic Data Interchange Profile --

Jurisdiction: MO EDI Profile: New

-- EDI Sender/Receiver (Primary Insurer/TPA) – Company Name: Sender Trading Partner Name

Company Type: Insurer Master FEIN: 968596859 Postal Code: 123451231 Group FEIN: 968596859

-- Preparer Contact Information -- Preparer Name: Sandy Smith

Preparer Title: Associate Claims Handler Preparer Addr 1: 123 Business Drive

Preparer Addr 2:

Preparer City: Jersey City

Preparer State: NJ Preparer Zip: 07030

Preparer Phone: 123-456-9688 Preparer Fax: 123-334-96857

Preparer Email: preparer Email: prepareremail@company.com

-- Filing Information -- Filing Method: EDI Vendor

Vendor Company: EDI Vendor Name

Vendor Phone: 123-456-7890

Vendor Email: example@vendor.com

-- Primary Contact for EDI Implementation/Setup --

Primary Contact Type: Business Primary Contact Name: John Smith

Primary Contact Title: Business Systems Analyst Primary Contact Addr 1: 123 Example Ave

Primary Contact Addr 2:

Primary Contact City: Jersey City Primary Contact State: NJ Primary Contact Zip: 07310

Primary Contact Phone: 123-456-7890 Primary Contact Fax: 123-456-7891

Primary Contact Email: example@company.com

-- Secondary Contact --

Secondary Contact Type: Technical

Secondary Contact Name:

Secondary Contact Title: Technical

Secondary Contact Addr 1: 123 Example Ave

Secondary Contact City: Jersey City

Secondary Contact State: NJ Secondary Contact Zip: 07310

Secondary Contact Phone: 123-456-7895 Secondary Contact Fax: 123-456-7887

Secondary Contact Email: secondarycontact@company.com

-- Insurers --

-- Insurer (1) --

Action: Add Insurer Status: Active

Insurer FEIN (DN0006): 123456789

Insurer Name (DN0007): Example Insurer 1

Insurer Type: Insurer

-- Insurer (2) --

Action: Add Insurer Status: Active

Insurer FEIN (DN0006): 998557744

Insurer Name (DN0007): Example Insurer 2

Insurer Type: Insurer

-- Claim Administrators --

-- Claim Administrator (1) --Action: Add

Claim Administrator Status: Active

Claim Admin FEIN (DN0187): 968596859

Claim Admin Name (DN0188): Legal Name of Claim Administrator Entity

Claim Admin Attention Line:

Representative Name (DN0140): Claim Admin Representative Sandy Smith

Representative Business Phone: 208-898-7631 Mailing Primary Addr: P.O. BOX 132

Mailing Secondary Addr:

Mailing City: Union City
Mailing State Code: NJ

Mailing Postal Code: 070874339

Physical Primary Address: 123 Business Drive

Physical Secondary Address:

Physical City: Jersey City
Physical State Code: NJ

Physical Postal Code: 073101686

Number of jurisdictions currently reporting to: 3